



Haringey Council

Agenda item:

[No.]

Overview and Scrutiny

On 27th October 2008

Report Title: 2008/09 quarter one LAA performance report

Forward Plan reference number (if applicable):

Report of: Sharon Kemp, Assistant Chief Executive, Policy, Performance, Partnerships and Communications

Wards(s) affected: All, with some specific focus on Bruce Grove, Northumberland Park, Noel Park, White Hart Lane and West Green

Report for: Non-key decision

1. Purpose (That is, the decision required)

1.1 To provide quarter 1 2008/09 update against the Local Area Agreement targets.

2. Introduction by Cabinet Member (if necessary)

2.1 [click here to type]

3. Recommendations

3.1 To review progress and actions in place to achieve the 80 LAA indicators.

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4. Chief Financial Officer Comments

4.1 The Chief Financial Officer has been consulted on the contents of this report and notes the progress made on the LAA targets, including the 13 stretch targets. Members should note that final assessment and payment of the performance reward grant (PRG) will not take place until the end of the final year i.e. 2009/10. It should also be borne in mind that the actual sum paid depends on the level of stretch attained.

5. Head of Legal Services Comments

5.1 The Council and all its Member bodies must have regard to every relevant local improvement target under the Local Area Agreement when exercising the Council's functions.

6. Local Government (Access to Information) Act 1985

6.1 Service submissions of performance data to support progress against LAA targets

7. Strategic Implications

7.1 The Local Area Agreement (LAA) facilitates the delivery of agreed improvement targets particularly those agreed as stretch targets. The stretch targets relate to priorities as set out in Haringey's Sustainable Community Strategy.

8. Financial Implications

8.1 There is just over £9 million of Performance Reward Grant (PRG) available to Haringey spread over 13 'stretch' targets. Positive progress has been made over year 1 and quarter 1 of year 2 which indicates that a significant proportion of the funding will be received.

9. Legal Implications

9.1 There are no legal implications

10. Equalities Implications

10.1 The Local Area Agreement improvement targets will be of particular benefit to disadvantaged communities and population groups across the borough especially in those wards and super output areas that have higher levels of deprivation. An equalities impact assessment has been undertaken to ensure that there are no adverse impacts to any particular group and a number of the stretch targets are aimed at improvement in particular areas/ wards.

11. Consultation

11.1 The LAA is based upon the objectives and priorities contained within the Community Strategy which were developed through extensive involvement and consultation with resident, organisations and other stakeholders.

12. Background

12.1 In June 2008 Haringey signed a new Local Area Agreement replacing a previous agreement signed in April 2007. The new LAA was developed within a new framework whereby 35 targets were chosen, selected from a list of 198 new national indicators. These 35 improvement targets encompass our key priority area for the next three years. In addition to the 35 there are 16 mandatory education and early years' targets. Where local priorities were not reflected within the potential 198 indicator list, 29 local indicators have been developed.

12.2 As part of the 2007 LAA 13 'stretch' targets were agreed, these cover the period 2007-2010 and upon achievement of set targets the partnership will receive approximately £9 million. Where these stretch indicators are not reflected in the 35 targets they have been included as local indicators until 2010.

12.3 The scorecard in Appendix 1 shows the quarter 1 performance or the most recent available performance information for the 35 improvement targets, 16 education and early years' targets and the 29 local indicators including stretch targets

How traffic lights are allocated in Appendix 1:

- green: = target achieved / performance better than planned
- amber: = just below target (normally a 5% tolerance)
- red: = target not achieved / below expectation

12.4 People at the Heart of Change

Our community Strategy Commitment: A cohesive and included community that gets on well together, sharing and taking a pride in a clean and attractive environment. Our excellent parks and open spaces will continue to improve. There will be outstanding schools, good housing, improved shopping and transport and a thriving arts and cultural sector. The changes and improvements we see will increase resident satisfaction with where they live.

Summary

12.4.1 Under this priority there are 12 indicators, 2 of which will be measured by the place survey in September 2008 and 2 of which are measured annually. The remaining indicators are focussed on street cleanliness and parks and open spaces. Overall performance is good; however a focus needs to be maintained on the levels of graffiti and fly-posting.

Performance highlights

- 12.4.2 **NI 1 % of people who believe people from different backgrounds get on well together in their local area**, included within the Place Survey and as a result the baseline will be established in September 2008. A similar question was asked part of the 2006/07 BVPI survey and the result for Haringey was 78% just lower than the London average of 78.6%.
- 12.4.3 **NI 6 Participation in regular volunteering** the target will be measured by the Place Survey and the baseline will be set in 2009 as part of the year one refresh. A similar question was previously asked within the 2006/07 residents survey. This showed that 16% of people said they formally volunteered in the last year (please see graph below).
- 12.4.4 For the stretch target **improved street and environmental cleanliness (litter and detritus) for the worst 3 wards** 2007/08 data shows that 24.4 % had unacceptable levels of litter and detritus bettering the target of 29% and for the first quarter local data shows that this has now improved to 21.2%.
- 12.4.5 In 2008/09 the stretch target for **the number of green flag parks** has shown improved performance and as at June 2008 9 parks have achieved the status the stretch target for this is 12 parks by 2009/10. **The number of pennants achieved is 3** improving from the 07/08 position. **The satisfaction with parks** was 72% in 2006/7 and by 2009/10 the target is 77%.

Areas for Focus

- 12.4.6 Quarter 1 performance against **NI 195, Improved Street and Environmental Cleanliness** in relation to levels of graffiti, was not on target. Recent data shows a marked improvement against this indicator.
- 12.4.7 Performance against NI 195 in relation to fly posting is also not on target for Quarter 1. The fly-posting action plan is now being implemented, deploying Clean Team Resource to carry out fly poster removal from hotspot locations proactively on a routine basis, and ensuring that the Enterprise Foundation Teams are working proactively to remove fly posting from key locations.

12.5 An Environmentally Sustainable Future

Our community Strategy Commitment: We want to tackle climate change and manage our environmental resources more effectively, increase levels of recycling, improve and promote sustainable transport and create sustainable and energy efficient homes and buildings. We want to reduce the borough's environmental footprint. We will engage children and young people in environmental issues, encouraging our future citizens to be our first 'green generation'.

Summary

12.5.1 Under this priority there are 5 indicators. For 4 of these current data is not available, for the remaining indicator, household waste recycled and composted performance is good.

Performance highlights

12.5.2 **NI 186 per capita CO2 emissions in the LA area:** performance is measured annually by Defra and the data has a two year time lag. The baseline measured in 2005 shows that at 5.0 tonnes per 1000 Haringey was lower than both the London and England average.

12.5.3 For the local target **NI 175 Access to services and facilities by public transport (and other specified models)** targets will be established as part of the year one re-fresh. TfL is developing a definition for this NI within Greater London, which will be finalised with the Department for Transport during 2008. DfT will inform Government Office London and boroughs individually when this definition has been agreed.

12.5.4 **NI 192 Household waste recycled and composted**, the stretch indicator is on track to meet the target with quarter one performance at 28% which is higher than the 2007/08 result of 25.73%.

12.6 Economic Vitality and Prosperity Shared by All

Our community Strategy Commitment: We will increase employment and the numbers of people in work, creating greater prosperity, opportunity and enterprise. Children will achieve more at school. We will place emphasis on increasing the life chances for young people and will increase the numbers of young people engaged in education and training. We will tackle low income and poverty and champion lifelong learning for all.

Summary

12.6.1 Under this priority there are 24 indicators, including the 16 education and early years targets. Of these 17 are annual collections and for 6 quarterly data is not yet available. For the one remaining indicator for which we have data, NEET's **NI 117 young people who are Not in Education, Employment or Training**, performance is good, although the percentage of not knowns is currently too high.

Performance highlights

12.6.2 For the LAA local indicators **Adults achieving a full level two qualification and entered employment and those gaining a qualification in the workplace**, and **Adults achieving a Skills for Life qualification and entered employment and those gaining a qualification in the workplace** the Learning and Skills Council is still developing the baselines and targets around these two skills indicators.

12.6.3 The target of the **Number of registered Haringey Guarantee participants with a completed better off calculation** will be set once all the contracts for the Haringey Guarantee and North London Pledge are finalised.

12.6.4 **NI 171 New business registration rate**: data for this indicator will not be available until at least October 2008. Available historical data shows that in 2006 the number of business start ups was above the England but below the London average.

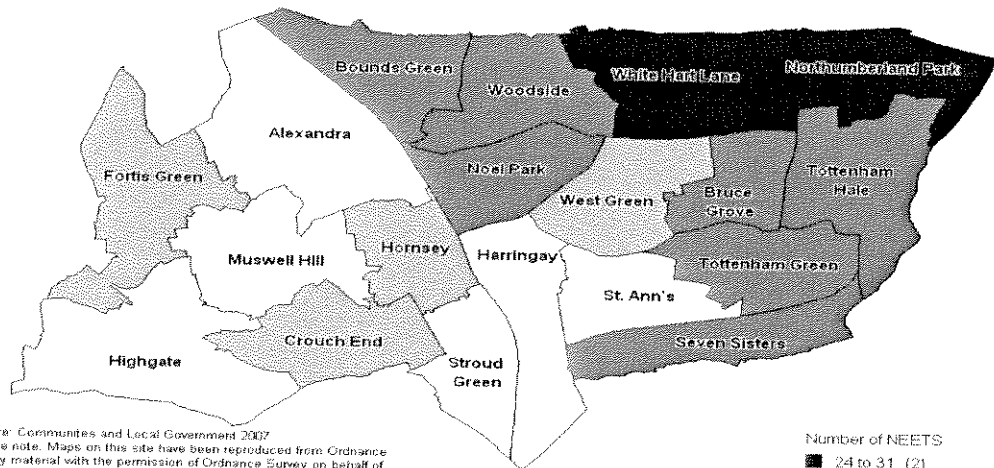
12.6.5 The attainment indicators **NI 72 to NI 101** are attainment indicators are all annual. Where historical information is available it is reflected in the scorecard.

12.6.6 For the two stretch targets of **the number of people from the worst twelve wards helped into sustained work and the number of people on incapacity benefit for more than 6 months helped into sustained employment**, there is a thirteen week lag in reporting therefore information will not be available until the second quarter. The 2007/08 data showed that during 2007/08: 88 long-term (6 months+) JSA claimants and lone parents have been supported into sustained employment through the Haringey Guarantee (44 JSA claimants and 44 lone parents), surpassing the 2007/08 combined target and during 2007/08, 9 long-term IB claimants have been supported into sustained work through the Haringey Guarantee. While this performance is disappointing against the 2007/08 target of 45 it should be noted that overcoming the long-term and complex barriers to work that IB claimants face is challenging.

12.6.7 The stretch target **NI 117 young people who are Not in Education, Employment or Training (NEET)**. The proportion of NEETs in Haringey is currently (at June 2008) 8.8 %, which exceeds the 2008/09 target of 11.0 %

and the 2010 stretch target level of 10.4 %. However a condition of the stretch target is that the 'not known' figure is not above 9.9% and as at June 2008 it was 10.2%. The map below illustrates the number of NEET's by ward for the year to June 2008.

**Total number of NEETS
Haringey Wards
July 2008**



Source: Communities and Local Government 2007
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London Borough of Haringey 100019199 2008

Number of NEETS
 24 to 31 (2)
 16 to 23 (7)
 8 to 15 (4)
 0 to 7 (6)

Areas for Focus

12.6.8 Within this theme there needs to be a continued focus on collection of data and the setting of baselines and targets.

12.6.9 We also need to focus our efforts in reducing the 'not known' figure (NI 117).

12.7 Safer for All

Our community Strategy Commitment: We will reduce the incidence and fear of crime, tackling its underlying causes and provide support and protection to victims, neighbourhoods and the most vulnerable members of our community. We will make homes safer and create places that people and children enjoy using and take pride in. Our roads will be safer. We will reduce the incidence of young people as victims and perpetrators of crime, providing pathways for opportunity and success.

Summary

12.7.1 Under this priority there are 11 indicators, for 5 of these we do not have current data and for 4 indicators green traffic lights are given. For the remaining two no targets have yet been set, however they are showing a downward trend in performance from the previous year.

Performance Highlights

- 12.7.2 **NI 60 Core assessments for children's social care** remain in the top banding with the year to date position at 85.3% against a target of 86%.
- 12.7.3 **Victim Support (local target for young people)** is not expected to show a rise in performance until at least Quarter 2 when the impact of new staff and a focused action plan is anticipated to make a difference.
- 12.7.4 **The number of incidents of domestic violence that result in sanction detections** is exceeding the target at 260.
- 12.7.5 **The reduction in personal robbery stretch target** is performing well at 263. This is an annual equivalent of 1052 against a target of 1343.
- 12.7.6 **NI15 Serious violent crime rate:** a baseline for this indicator is being established in the first year and as such the target has not been set.
- 12.7.7 **NI 21 Dealing with local concerns about anti-social behaviour and crime by the local council and the police.** Quarter 1 data is not available as it will be sourced from the Place Survey; discussions are still underway on the reporting frequency and data collection method to ensure that meaningful data is available on this indicator for use in APACS.
- 12.7.8 **NI 39 Alcohol related hospital admission rates:** data for this indicator will be available in February 2009, and the baseline figure for Haringey was 1342. Historical data shows this has been increasing overtime in line with the national trend, however the admissions in Haringey are in line with the London average.
- 12.7.9 **NI 40 Drug users in effective treatment:** this data has a twelve week delay. The most recent data available is 933 for 2007/08; the 2008/09 target is 954.

Areas for Focus

- 12.7.10 **Domestic violence - repeat victimisation:** Figures show that at the end of 2007/08 the number of repeat victimisations was 240, missing the target of 191. In the first quarter of 2008/09 the number of repeat victimisation was 217 missing the target of 176.
- 12.7.11 **Domestic burglary,** incorporated within NI 16 for acquisitive crime, is another area of concern as the number is increasing. This issue is being given the highest priority by police and partners.

12.8 Healthier People with a Better Quality of Life

Our community Strategy Commitment: We will tackle health inequalities and create more decent homes, focusing on those communities at the highest risk of poor health. People will live longer and healthier lives in all parts of the borough. Babies will be healthier. There will be greater opportunity for all people to lead healthier and lives and more people will be living independently. We will ensure that all our children and young people get the best possible start in life.

Summary

12.8.1 Under this priority there are 27 indicators, data is available for 8 of these, over performance is good however there is a red traffic light for Chlamydia screening.

Performance Highlights

12.8.2 NI 135 Carers receiving a needs assessment or review and specific carer's service of advice and information, the current number of carers receiving services and/or information and advice is projected to exceed target by nearly 7%.

12.8.3 NI 121 Mortality rate from all circulatory diseases at ages under 75 and NI 123 16+ current smoking rate prevalence no up to date data is available. For mortality rates from circulatory diseases historical data has shown a downward trend. In 2006/07 smoking prevalence in Haringey was significantly higher than London and England.

12.8.4 The stretch target for the number of older people permanently admitted into residential or nursing care is performing well and exceeding the target, 2008/09 projected performance is 116 against a stretch target of 155.

12.8.5 The number of adults permanently admitted into residential or nursing care is also performing well and exceeding target with projected performance of 12 against a stretch target of 35.

12.8.6 The number of accidental dwelling fires is exceeding target with 55 fires for the year to date, this gives a projected annual figure of 220 against a stretch target of 230.

12.8.7 NI 141 Number of vulnerable people achieving independent living. This Supporting People indicator has fluctuated overtime but in 2007/08 was above the London average. The 2007/08 target is 75% and in Quarter 1 of 2008/09 85.2% was achieved.

- 12.8.8 **NI 156 Number of households living in temporary accommodation:** The numbers of households in temporary accommodation continues to fall and the target for the first quarter has been met.
- 12.8.9 **Reducing carbon emissions from vulnerable private households:** final figures for this indicator will be available in the coming weeks. Initial indications show that this target will be met as the result of the interventions.
- 12.8.10 **Schools achieving healthy schools status,** the percentage in 2007/08 was 66%, above the target of 60%. The first quarter of 08/09 shows a further rise to 68%.
- 12.8.11 **NI 51 Effectiveness of child and adolescent mental health (CAMHs) services, NI 112 Under 18 conception rate and NI 116 Proportion of children in poverty,** a new indicator are all measured annually. Historical data shows that the under 18 conception rate in Haringey in 2006 was well above the London and England averages.

Areas for Focus

- 12.8.12 **NI 158 The proportion of non-decent council homes** is measured once at the start of the year is 41.6%, has not met the target of 36% for 2008 - 2009. This result has attracted an amber status. The decent homes programme commenced April 2008, therefore, it is anticipated that future annual reports of NI 158 will deliver improved results.
- 12.8.13 **NI 8 Adult participation in sport,** a survey which established the baseline in 2006 showed that 22.9% of adults did at least 30 minutes of exercise three times a week; this was higher than both the London and national average. The target for 2009/10 is 26.9%. In June 2008, interim half year results from the Active People survey were published which though not statistically valid because of the small sample size, reported a drop in the headline participation indicator of 3.9% from 2006. This appears to be part of a London wide trend with participation across London reducing by an average 2.7%.
- 12.8.14 Within Haringey, the Council and its partners have already taken action designed to increase participation. This includes:
- Substantial additional investment in Council leisure facilities;
 - Financial support through the HSP for a number of initiatives;
 - Securing external funding through Sport England for new activity programmes;
 - The opening of a new private sector facility "Fitness First" in Green Lanes.
 - The launch the HARIACTIVE campaign from April 2009.

12.8.15 NI 113 Prevalence of Chlamydia in under 25 year olds: the target is to screen 15% of young people aged 15-25. However only 3.5% has been screened, which is below the target and little changed from the figures for quarter three in 2007/08. A number of activities are in place to increase the numbers being screened:

- partnership work between health services and the Haringey Youth Service to provide training to all Youth Workers by September 2008;
- 35 Haringey GPs are currently part of the Chlamydia Screening Incentive;
- work with local laboratories to identify Chlamydia tests undertaken outside the CSP and GUM Pilot;
- a 4YP PLUS clinic is established for women aged under 20 in Lordship Lane Health Centre which offers a combined sexual and reproductive health services weekly walk in service;
- discussion with Sports and Leisure Co-ordinators within Haringey Local Authority around screening opportunities within Leisure Centres;
- working closely with Haringey Teenage Pregnancy Co-ordinator to provide stronger links with Haringey Schools;
- A Chlamydia advertisement on Tottenham Hotspur's website to encourage web requests for testing.

12.9 People and Customer Focused

Our community Strategy Commitment: We want people in Haringey to receive high quality, customer focused and accessible services that give value for money; respond to people's needs and meet their aspirations. This will result in increased satisfaction with the services that people receive. Local leadership will be transparent and accountable. Everyone has a contribution to make. We will put in place greater opportunities for civic engagement and volunteering, drawing in local people to work together with our elected community leaders to improve the borough. We will bring communities and the generations together ensuring that we tackle social isolation and exclusion. We will increase volunteering and civic engagement amongst children and young people.

Summary

12.9.1 Under this priority there is one indicator which is measured by the place survey which will be undertaken in September 2008.

Performance Highlights

12.9.2 NI 4 % of people who feel they can influence decisions in their locality included within the Place Survey. A similar question was asked as part of the 2006/07 BVPI survey, the result was 41% which was higher than the London average of 39.5%.

12.10 Conclusion

12.10.1 Good progress has been made in Quarter 1 in some areas and the performance against the thirteen stretch targets is strong. However, there is lack of data for 59 2008/09 indicators. For Quarter 2 we are aiming to report a fuller set of data.

13. Use of Appendices / Tables / Photographs

13.1 Appendix i performance scorecard